

In the event of happening of Technical Glitch, to restore the system and bring back the normalcy, the below is the response and recovery plan- the Recovery Time Objective (RTO) and the Recovery Point Objective (RPO) of various business processes/services:

Type	RTO	RPO
Stocks Trading (Cash / F&O/Debt)/Risk Management	Max 2 Hours	Max 15 minutes
Broking Back Office	Max 2 Hours	Max 15 minutes

Note:

- **The Recovery Time Objective (RTO)**- It means the maximum time taken to restore the operations.
- **The Recovery Point Objective (RPO)**- It means the maximum tolerable period for which data might be lost, for each of their business processes/services.